

## FEATURES

- Common native API across entire product line
- All SmartWORKS™ Products have a 1:1 ratio for DSP voice resource channels to external ports
- Selectable CODECS per channel
- Caller ID/FSK/DTMF/MF
- Advanced SDK
- Operating Systems Support
  - Windows2000 Professional/Server
  - WindowsXP Professional (SP3)
  - Windows7 (32-bit/64-bit)
  - Windows2003 server (32-bit/64-bit)
  - Windows2008 server (32-bit/64-bit)
  - Windows8 Server
- Common DSP Architecture across SmartWORKS™ product line
- Full duplex for simultaneous record and play
- Stereo recording – record far and near end of conversations separately
- Supports industry leading CODECS, including G.729a/G.723

# SMARTWORKS

INTELLIGENT COMPUTER TELEPHONY

## Many Products, One Powerful API

SmartWORKS™ is a complete line of CTI components for the call recording market.

The SmartWORKS™ API provides full access to a large variety of features on the SmartWORKS™ hardware platform.

SmartWORKS™ uses a single C++ API, which gives customers the flexibility to develop their applications with one board, or with any combination of boards in the family. With multiple programming models supported, developers can tailor their applications to suit their specific needs.

## The SmartWORKS™ Family

### Passive Tap Recording Cards:

Analog · Digital Extension · Digital Trunk · Analog Trunk

### Trunk Interface:

Analog · Digital Trunk

### VoIP Interface:

Passive VoIP recording solution

### SmartWORKS Product Family

Analog POTS <i>Universal</i>	Digital Extension <i>Passive</i>	Digital Trunk <i>Passive</i>	Digital Trunk <i>Terminate</i>	IP PBX <i>Call Recording</i>	Accessories	Voice Acquisition Device
LD409	NGX800	DP3209	DT3209	IPX-C	RTS BOX	Breakout BOX
LD809(X)	NGX1600	DP6409	DT6409	HPX	TX100	Mic Phone
LD1609	NGX2400	DP3209-eh	DT6409-eh	HPX Media	TX1000	
LD2409	MX80	DP6409-eh	PCM6409-eh	IPX-EX	SmartEXPANSION	
LD809-eh	NGX800-eh					
LD1609-eh	NGX1600-eh					
LD2409-eh	NGX2400-eh					
	MX80A					

### Legend

Universal PCI Slot

PCI Express Slot