

FEATURES

Common native API across entire product line

All SmartWORKS Products have a 1:1 ratio for DSP voice resource channels to external ports

Selectable CODECS per channel

Caller ID/FSK/DTMF/MF

Advanced SDK

Operating Systems Support

Windows 2000

Windows XP

Windows Server 2003

Linux

Common DSP Architecture across SmartWORKS product line

Full duplex for simultaneous record and play

Stereo recording – record far and near end of conversations separately

Supports industry leading CODECS, including G.729a

SMARTWORKS™

INTELLIGENT CALL RECORDING

Many Products, One Powerful API

SmartWORKS is a complete line of CTI components for the call recording market.

The SmartWORKS API provides full access to a large variety of features on the SmartWORKS hardware platform.

SmartWORKS uses a single C++ API, which gives customers the flexibility to develop their applications with one board, or with any combination of boards in the family. With multiple programming models supported, developers can tailor their applications to suit their specific needs.

The SmartWORKS™ Family

Passive Tap Recording Cards:

Analog POTS · Digital Extension · Digital Trunk · Analog Trunk/POTS

Trunk Interface:

Analog POTS · Digital Trunk

Voice Resource:

Voice and DSP Resource

SmartWORKS Product Family

Analog POTS <input type="checkbox"/> <i>Universal</i>	Digital Extension <input type="checkbox"/> <i>Passive</i>	Digital Trunk <input type="checkbox"/> <i>Passive</i>	Digital Trunk <input type="checkbox"/> <i>Terminate</i>	NetTAP <input type="checkbox"/> <i>IP Recording</i>
LD101	NGX800	DP3209	DT3209	IPx128
LD409	NGX1600	DP6409	DT6409	IPr256
LD809	NGX2400			
LD1609				
LD2409				

Legend

Currently
Available

Coming
Soon