

Blue Screen on Shutdown

Issue Date: 05/05/06

Issue

A blue screen occurs on system shutdown or reboot.

Products Affected

All SmartWORKS boards.

Systems running on Windows Server 2003 may receive a message indicating the NTIwdmdrv.sys is at fault.

When running Windows 2000 or XP, the system hangs.

Description

This only occurs on system shutdown when the user application is designed to run as a service.

Should the user application's services be stopped prior to shutdown, the blue screen does not occur.

Resolution

This problem has been resolved in release 3.7.0.