



# SMARTWORKS<sup>TM</sup> PRODUCT CATALOG

AI-LOGIX CORPORATE HEADQUARTERS

Ai-Logix, Inc · www.ai-logix.com.cn T: +1-732-469-0880 · F:+1-732-469-2298



### SmartWORKS<sup>TM</sup> Product Many Products, One Powerful API

- SmartWORKS PLUS<sup>™</sup> Support JAVA developpement
- Common native API across entire product line
- All SmartWORKS<sup>™</sup> Products have a 1:1 ratio for DSP voice resource channels to external ports
- Selectable CODECS per channel
- Caller ID/FSK/DTMF/MF
- Advanced SDK & JAVA
- Operating Systems Support
- Windows2000 Professional/Server
- WindowsXP Professional (SP3)
- Windows7 (32-bit/64-bit)
- Windows2003 server (32-bit/64-bit)
- Windows2008 server (32-bit/64-bit)
- Windows2012 Server
- Full duplex for simultaneous record and play
- Stereo recording record far and near end of conversations separately
- Supports industry leading CODECS, including G.729a/G.723

# SMARTWORKS

CALL RECORDING PRODUCT

Ai-Logix offers our customers and partners a wide range of Call Recording Products. With over 22 years' experience in Call Recording, Ai-Logix is at the forefront of technology and provides our customers and partners everything from Enabling Technology to a Recording Middleware. Our Recording Products are deployed in major Enterprise Customers and by the leading Call Recording and Analytics companies throughout the world.

### CALL RECORDING MIDDLEWARE

Software toolkit for Java developer to build call recording solution.

#### IP PASSIVE RECORDING

IP trunk, IP extension include Avaya Cisco Alcatel-Lucent NEC Siemens and other IP-PBX.

#### IP TERMINATE RECORDING

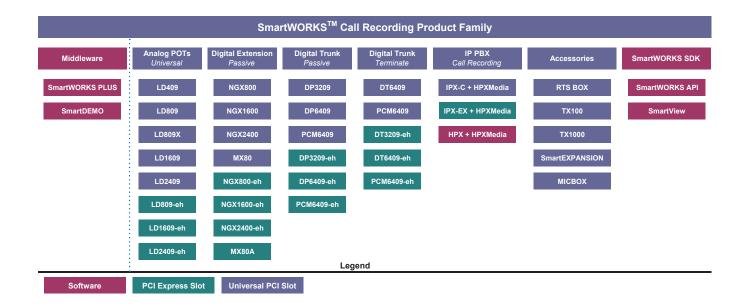
SIP terminate, Avaya AES terminate and terminate recording of other IP-PBX.

#### TDM Passive Recording

Analog Trunk, Analog extension, BRI Trunk, BRI extension, Digital extension, E1/T1 trunk, PCM32.

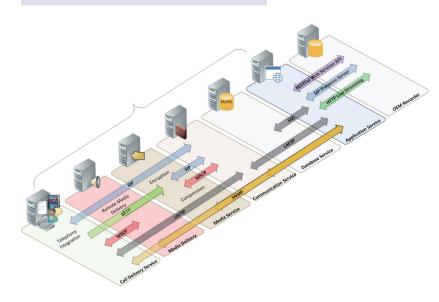
#### **TDM TERMINATE RECORDING**

Analog Terminate, E1/T1 Terminate, PCM32 Terminate.



### SmartWORKS PLUS™

### **Recording Made Simple**



- RESTful web services API to control recorder functions
- SIP Presence for recording status
- HTTP Streaming for Live Call Monitoring
- All-In-One or Distributable solution support
- 300 Concurrent Recording sessions per instance with scalability to N number of instances
- Pause / Resume recording for PCI compliance
- Record on Demand for user initiated recording
- Remote branch survivability with buffering technology
- Granular security profiles with LDAP integration
- Audit Trail monitoring
- AES 128bit encryption
- Audio File Compression
- Support for industry-leading telephony systems such as Microsoft LYNC, Cisco, Avaya, ShoreTel, SIP and many others

SmartWORKS PLUS™ recording engine enables Call Recording solution providers to focus on the Analytics and less on continuous investment in Telephony due to new PBX platforms or upgrades. SmartWORKS PLUS™ normalizes all telephony integrations into one common interface eliminating the need for continual development and the easy migration to new PBX platforms.

#### **RESTFUL WEB SERVICES API**

Using the RESTful API allows for a platform and language independent standards based integration to the SmartWORKS Plus™ recording engine offering unprecedented flexibility and future proof investment protection.

#### **SIP PRESENCE SERVER**

SmartWORKS Plus™ SIP Presence server enables a 3rd party application to be call aware via SIP based messaging. The application using SIP will register to receive messages for a specific user or device. Combined with the RESTful API, the application could start/stop recording, live monitor or simply know recording has started.

#### **HTTP LIVE STREAMING**

SmartWORKS Plus<sup>™</sup> live streaming enables near real-time ability to listen to a call via the client browser from their PC, Tablet or Smartphone.

### **SECURITY ROLES AND PERMISSIONS**

Using the RESTful API HTTP Authentication is required to access the SmartWORKS Plus™ engine. Depending upon the user credentials used to access the SmartWORKS Plus™ engine, the OEM application will have access to all user calls or specific users

#### DISTRIBUTABLE SOLUTION WITH CENTRALIZED MANAGEMENT

For branch office recording, SmartWORKS Plus<sup>TM</sup> allows you to install a subset of the recording engine at the remote location to capture calls while managing any number of SmartWORKS Plus<sup>TM</sup> systems from a central site. In the event of a network failure, SmartWORKS Plus<sup>TM</sup> will continue to record and buffer all local calls until the network is restored completing the survivability story.

#### TDM AND IP INTEGRATIONS AT THE SAME TIME

SmartWORKS Plus<sup>™</sup> supports the integration between both IP & TDM simultaneously including Microsoft LYNC. This unique capability provides customers with a future proof call recording solution, which enables a migration path to their future telephony environment. Integrating with many popular IP Phone Systems, including those of Microsoft LYNC, Cisco and Avaya. Ai-Logix' SmartWORKS Plus<sup>™</sup> has the largest library of telephony integrations with support for over 100 PBX systems.



### SmartWORKS PLUS™

#### **S**PECIFICATIONS

#### **Key Features**

RESTFul Web Services API

SIP Presence - Active Call Notification

HTTP Live Streaming

IP, TDM, and blended environments

Granular security profiles with optional integration to LDAP

#### **Recording Modes**

Full Time Recording

Record on Demand

Pause / Resume Recording

#### Security

Sarbanes-Oxley Compliant

PCI Compliance (GA)

HIPPA / MIPPA Compliance

Media File Encryption

Audit Trail

#### Storage

Local or Remote storage NAS / SAN

File Compression Optional

#### **Platforms**

Windows 7, 2008 & 2012 64bit

#### Scalability

Up to 300 simultaneous recordings per server

#### **Telephony Integrations**

Microsoft Lync 2010/2013, Avaya, Cisco, Ericsson, Siemens, NEC, Mitel, Nortel, Panasonic, SIP and more...

#### **ABOUT AI-LOGIX**

Since 1991, Ai-Logix has designed boards used in interactive and passive telephony applications. With global support for all types of telephone and radio systems - analog, digital, and enterprise PBXs, Ai-Logix products have set a new world standard in telephony communications. A single API, combined with event driven reporting simplifies application development by providing one standard for all types of networks.

#### Ai-Logix USA

27 World's Fair Driver, Somerset, NJ 08873 Tel: +1-732-469-0880

#### Ai-Logix Asia

Room 403, Huai Hai China Tower, 885 Ren Min Road, Huangpu District, Shanghai, 200010 P.R.China

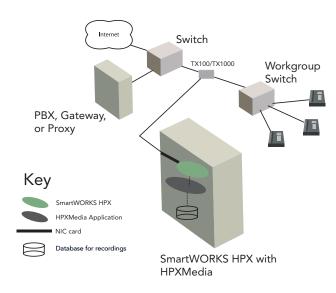
Tel: +86-21-5358-0108

### Website: www.ai-logix.com.cn

### SmartWORKS<sup>TM</sup> HPX Call Recording for IP-PBXs



- Eliminates need for hardware
- Multiple PBX/Protocol Support
- Runs without a PCI slot
- Flexible Event Triggering
- RTP Forwarding
- RTP timeout & RTCP Qos



**HPX Application Model** 

The SmartWORKS™ HPX is an essential component of your call recording solution that provides packet filtering and media forwarding for IP-PBXs. The HPX is designed to service low to medium density solutions and is capable of monitoring and forwarding 480 concurrently active calls. When combined with the Ai-Logix HPXMedia. the HPX provides complete event triggering, call state reporting and media processing for many of the industry leading IP-PBXs.

#### TAP ENVIRONMENT

The HPX is the first software only SmartWORKS™ blade. The host computer's NIC card can be connected directly to an available mirror port. When used in conjunction with a TX100/TX1000, it can be connected passively anywhere within the IP-PBX configuration.

#### Session Management

The HPX includes a Session Manager for tracking calls and media sessions on the IP network. Each media session is treated independently with a unique session ID. Your application can easily manage call forwarding with the session IDs provided by the HPX software using the SmartWORKS API.

#### STATION MANAGEMENT

Automatically locates all VoIP stations on the network and assigns a unique ID to each endpoint. HPX dynamically identifies phones as they are added to the network and reports when they are removed.

#### RTP TIMEOUT & RTCP QoS

HPX detect the RTP timeout, when exceed the time set in the SmartControl, the IPX regard this call is already ended and report the "EVT\_MEDIA\_SESSION\_STOPPED" to user application. This feature can avoid the recording problem due to lost packets.

#### MULTIPLE PBX SUPPORT

The same HPX supports multiple protocols including Skinny and Avaya and is designed to accommodate future protocols such as SIP and H.323 with just a software upgrade.

#### SMARTWORKSTM HPX FEATURES:

- Uses SmartWORKS API
- Supports 10/100/1000 network interfaces
- · Decodes proprietary VoIP signaling as well as standard SIP and H.323
- Scalable 1 to N Sessions support per server. 480 session support tested and certified. HPX performance limited by Server capabilities and Network bandwidth. It may be pos sible to exceed 480 sessions



## SmartWORKS™ HPX

#### **S**PECIFICATIONS

| System Requirements   |  |
|---|--|
| Hardware Requirements   | Minimum - Dual Core CPU, 1 Gig RAM or better<br>Recommended - Xeon 1.86 Quad Core CPU, 2 Gig Ram or better – Certified for 480 Monitoring and Forwarding   |
| Operating Systems   | Windows2000 Professional/Server, WindowsXP Professional (SP3), Windows2003server (32-bit/64-bit), Windows2008 server (32-bit/64-bit), Widnows7 (32-bit/64-bit), Windows2012 Server (Call for variant details)  |
| IP Interface  | Designed to support RFC 355  |
| Product Specs and Info  |  |
| Protocols   | Cisco Call Manager (Skinny), Cisco Call Manager Express, SIP (Station & Trunk Side), H.323 (Station & Trunk Side), Avaya Office Manager (H.323), IP Office, Ericsson (H.323), Mittel 5000, Nortel Unistem, Alcatel OmniPCX 4400, Siemens Hi-Path 4000, Intertel CS-5200, NEAX 2400, and more |
| RTP Forwarding  | Certified for forwarding 480 full duplex media sessions  |
| Application Performance   | Capacity to monitor from 1 to N active VoIP endpoints limited by license. Certified for 480 Monitoring and Forwarding HPX performance limited by Server capabilities and Network bandwidth. It may be possible to exceed 480 sessions  |
| Software  |  |
| SDK   | Ai-Logix SmartWORKS™ API   |
| Order Information   |  |
| HPX Dongle 10 Lic<br>HPX Dongle 30 Lic<br>HPX Dongle 50 Lic<br>HPX 10 Lic | 912-0801-004<br>912-0801-008<br>912-0801-005<br>910-0909-001   |

#### **ABOUT AI-LOGIX**

Since 1991, Ai-Logix has designed boards used in interactive and passive telephony applications. With global support for all types of telephone and radio systems - analog, digital, and enterprise PBXs, Ai-Logix products have set a new world standard in telephony communications. A single API, combined with event driven reporting simplifies application development by providing one standard for all types of networks.

#### Ai-Logix USA

27 World's Fair Driver, Somerset, NJ 08873 Tel: +1-732-469-0880

#### Ai-Logix Asia

Room 403, Huai Hai China Tower, 885 Ren Min Road, Huangpu District, Shanghai, 200010 P.R.China

Tel: +86-21-5358-0108

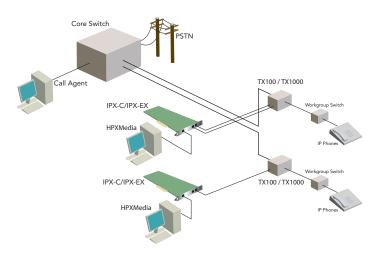
### Website: www.ai-logix.com.cn



### SmartWORKS<sup>TM</sup> IPX call Recording for IP-PBXs



- Multiple PBX Support
- Multiple Protocol Support
- Mirror Port Independent
- Flexible Event Triggering
- RTP Forwarding
- RTP timeout & RTCP Qos



**IPX Application Model** 

The SmartWORKS™ IPX is an essential component of your call recording solution that provides complete event triggering, call state reporting and media forwarding for many of the industry leading IP-PBXs. The IPX is capable of monitoring up to 480 concurrently active calls and is available in PCI or PCIe form factors. Supporting multiple protocols, it has 2 on-board connections for monitoring upstream and downstream traffic and 1 on-board connection for the forwarding of up to 480 fullduplex sessions.

#### TAP ENVIRONMENT

The IPX is designed for IP call recording applications capable of monitoring a large number of VoIP endpoints and forwarding a total of 480 full-duplex or 960 half-duplex streams.

#### Session Management

The IPX includes a Session Manager for tracking calls and media sessions on the IP network. Each media session is treated independently with a unique session ID. Your application can easily manage call forwarding with the session IDs provided by the IPX.

#### STATION MANAGEMENT

Automatically locates all VoIP stations on the network and assigns a unique ID to each endpoint. IPX dynamically identifies phones as they are added to the network and reports when they are removed.

### RTP TIMEOUT & RTCP QoS

IPX detect the RTP timeout, when exceed the time set in the SmartControl, the IPX regard this call is already ended and report the "EVT\_MEDIA\_SESSION\_STOPPED" to user application. This feature can avoid the recording problem due to lost packets.

#### **MULTIPLE PBX SUPPORT**

The same hardware supports multiple protocols including Skinny and Avaya and is designed to accommodate future protocols such as SIP and H.323 with just a software upgrade.

#### SMARTWORKSTM IPX FEATURES:

- Universal PCI & PCI Express
- Two 10/100 BT ports for non-intrusive monitoring
- Target Recording
- One 10/100 BaseT active NIC
- Forwards VoIP RTP sessions to one or more network devices
- Processes all VoIP call and terminal control signaling
- Field upgradeable
- Low to high density call capacity up to 480 stations
- RTP timeout & RTCP Qos



## SmartWORKS™ IPX

#### **S**PECIFICATIONS

| System Requirements                                   | IPX-C  | IPX-EX   |
|---|--|--|
| Hardware Requirements                                 | P4 CPU at 850Mhz or better<br>PCI 2.3 compliant Bus Speed: 33 or 66Mhz<br>Bus Mode: 32bits   | P4 CPU at 850Mhz or better<br>PCI-E1.1/x1,x4, x8, x16 and Gen 2.0 PCI Express slots  |
| Operating Systems                                     | Windows2000 Professional/Server, WindowsXP Profes (32-bit/64-bit), Widnows7 (32-bit/64-bit), Windows20   | sional (SP3), Windows2003server (32-bit/64-bit), Windows2008 server 12 Server (Call for variant details)                                   |
| Technical Specifications                              | Max 8 blades per system  |  |
| Environmental Conditions                              | Operating Temperature: 0°C to +50°C<br>Storage Temperature: -20°C to +85°C<br>Storage Humidity: 8% to 80% non-condensing                                 |  |
| Product Specs and Info                                | IPX-C  | IPX-EX   |
| Physical Characteristics                              | Form Factor: Full Length, Full Height<br>Host interface: PICMG 2.3<br>Ethernet Interface: 802.3<br>10/100Base-T: 3xRJ45                                  | Form Factor: ½ size (5.5"L), Full Height<br>Host interface: PICMG 2.3<br>Ethernet Interface: 802.3<br>10/100Base-T: 3xRJ45                 |
| Protocols   | Cisco Call Manager (Skinny), Cisco Call Manager Expre<br>Manager (H.323), IP Office, Ericsson (H.323), Mitel 50<br>Intertel CS-5200, NEAX 2400, and more | ss, SIP (Station & Trunk Side), H.323 (Station & Trunk Side), Avaya Office 00, Nortel Unistem, Alcatel OmniPCX 4400, Siemens Hi-Path 4000, |
| RTP Forwarding Capacity                               | 960 RTP streams (480 full-duplex conversations)  |  |
| MTBF  | 854,137 hours  | 876,903 hours  |
| Power Requirements                                    | IPX-C  | IPX-EX   |
| 3.3V  | 2A   | 2A   |
| +5V   | 15mA   | 15mA   |
| Certifications  | IPX-C  | IPX-EX   |
| Safety  | EN60950<br>IEC60950 (third edition)<br>UL60950 · CAN · CSA-C22.2 No<br>60950-00 (third edition)  |  |
| Emissions   | EN55022<br>47 CFR FCC part 15<br>EN55024   |  |
| Order Information                                     |  |  |
| IPX-C Card 30 Lic<br>IPX-EX Card 30 Lic<br>IPX 10 Lic | 910-0331-007<br>910-0705-001<br>910-0905-001   |  |

#### **ABOUT AI-LOGIX**

Since 1991, Ai-Logix has designed boards used in interactive and passive telephony applications. With global support for all types of telephone and radio systems - analog, digital, and enterprise PBXs, Ai-Logix products have set a new world standard in telephony communications. A single API, combined with event driven reporting simplifies application development by providing one standard for all types of networks.

#### Ai-Logix USA

27 World's Fair Driver, Somerset, NJ 08873 Tel: +1-732-469-0880

#### Ai-Logix Asia

Room 403, Huai Hai China Tower, 885 Ren Min Road, Huangpu District, Shanghai, 200010 P.R.China

Tel: +86-21-5358-0108

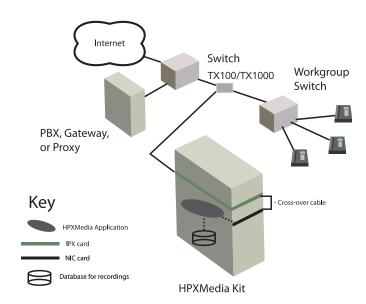
### Website: www.ai-logix.com.cn



# SmartWORKS<sup>TM</sup> HPXMedia VoIP Recording Device



- · Low/High Density VoIP Recording
- Automated Stop Recording
- DTMF Detection



### **HPXMedia Application Model**

The HPXMedia installed with both a TX100/TX1000 and the SmartWORKS™ IPX, HPX.

The Ai-Logix HPXMedia provides an easy to deploy low to high density recording solution for VoIP networks.

#### VoIP CALL RECORDING

Supports multiple CODECs commonly used on VoIP networks. Encoding support of both low/high bit rate formats with .WAV header support.

#### **HIGH DENSITY ARCHITECT**

The HPXMedia is designed to create a high density recording solution by offering recording capabilities up to 480\*\* conversations per server. Communicates over TCP/IP allowing for a geographically separate installations of multiple servers (under development).

#### **AUTOMATED TERMINATION OF RECORDING**

The HPXMedia API provides programmatic control of termination conditions while recording. Provides maximum time and file size (bytes) conditions to control the automated termination of recording.

### **AUTOMATIC SUMMATION**

Complete support of full-duplex recording. Once recording is initiated the Ai-Logix automatically sums the conversation without application management.

#### **PRODUCT FEATURES:**

- · Low/High Density VoIP Recording
- · Automated Stop Recording
- Media Control CODECS
- DTMF Tone Detection (RFC 2833)
- · Programmable Jitter Buffer
- · Full-duplex Recording
- · Stop Recording Triggers
- File Offset (recording to file)
- · Single Side recording
- \*\* User experience varies depending on host CPU, transcoding needs, as well as user application.



### SmartWORKS™ HPXMedia

#### **S**PECIFICATIONS

| System Requirements         |   |
|-----------------------------|---|
| Hardware Requirements       | Minimum - Dual Core CPU, 1 Gig RAM or better<br>Recommended - Xeon 1.86 Quad Core CPU, 2 Gig Ram or better – Certified for 480 Monitoring and Forwarding  |
| Operating Systems           | Windows2000 Professional/Server, WindowsXP Professional (SP3), Windows2003server (32-bit/64-bit), Windows2008 server (32-bit/64-bit), Windows7 (32-bit/64-bit), Windows2012 Server (Call for variant details)   |
| Telephony Interface         |   |
| IP Interface                | Designed to support RFC 3550  |
| Jitter Buffer               | Programmable jitter buffer  |
| RTP Port Management         | The HPXMedia supports any number management skema, no restrictions apply  |
| CODECs                      | RAW, WAV file formats<br>PCM, G.711, G.729A, G.723 & GSM. Other LBR CODECs available, contact Product Manager for details   |
| Software                    |   |
| SDK                         | Ai-Logix HPXMedia™ API · License Key Utility  |
| DTMF Tone Detection         | DTMF digits: 0 - 9, *, #, A, B, C, D · Primary & Secondary stream - out-of-band RFC 2833  |
| Audio Digitizing            | Microsoft GSM & μ-law or A-law per G.711  |
| Gain Control                | Programmable gain can be set per each input (upstream/downstream)   |
| Recording Termination       | Automatic stop record upon maximum time and file size (bytes)   |
| Server Configurations (IPX) | /HPX+HPXMedia)  |
| 1~300ch                     | Windows2008 32bit Quad Core 2GHz God Tebra Service Se |

#### **Order Information**

| PX-C Card 30 Lic 910-0705-001 | PX-EX Card 30 Lic 910-0331-007 | PX Dongle 10 Lic 912-0801-004 | PX Dongle 30 Lic 912-0801-004 | PX Dongle 50 Lic 912-0801-005 | PX MEDIA Lic 910-0910-001 | PX MEDIA Lic 910-0910-001

#### **ABOUT AI-LOGIX**

Since 1991, Ai-Logix has designed boards used in interactive and passive telephony applications. With global support for all types of telephone and radio systems - analog, digital, and enterprise PBXs, Ai-Logix products have set a new world standard in telephony communications. A single API, combined with event driven reporting simplifies application development by providing one standard for all types of networks.

#### Ai-Logix USA

27 World's Fair Driver, Somerset, NJ 08873 Tel: +1-732-469-0880

#### Ai-Logix Asia

Room 403, Huai Hai China Tower, 885 Ren Min Road, Huangpu District, Shanghai, 200010 P.R.China

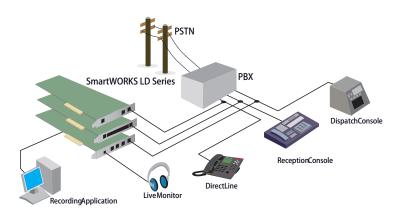
Tel: +86-21-5358-0108

### Website: www.ai-logix.com.cn

## SmartWORKS<sup>TM</sup> LD Next Generation Analog Passive/Active Telephony Card



- 4-24 Port Telephony Cards
- On Demand Voltage Detection
- Programmable Voltage Thresholds
- Detects Polarity Reversal
- Minimum 18k Ohm Impedance
- Vast CODEC Support



### LD Application Model

The SmartWORKS™ LD is perfect for telephony recording and dialing applications in small to large offices and call centers.



Designed for analog networks, the **SmartWORKS™ LD** has both passive and terminate network interface capabilities. Featuring programmable voltage thresholds and loop reversal detection, the SmartWORKS™ LD is easily configured to accommodate variations across analog networks. This product is offered in 4, 8, 16 and 24 port versions, suitable for small to large offices and call centers.

#### TAP ENVIRONMENT

The LD series accomodates low to high density environments with 4, 8, 16, or 24 port blades. The SmartWORKS™ API supports a total of 384 channels per system. The tapping point can be anywhere on an analog line: between Central Office and PBX, Central Office and phones, or PBX and phones.

#### TERMINATE ENVIRONMENT

The LD series can be used to initiate as well as terminate calls. When configured as an interactive resource, phone lines can directly connect to and terminate on the LD blades. Standard ring detection is available.

#### WORLDWIDE ANALOG SUPPORT

The SmartWORKS  $^{\rm TM}$  LD supports passive call recording on ground start and loop start analog networks. It has line terminating capabilities for loop start environments. Features such as programmable voltage thresholds, voltage detection, and polarity reversal are managed through the common SmartWORKS™ API. As a result, the SmartWORKS™ LD easily adapts to variations found on analog systems throughout the world.

#### **BUILT-IN PERFORMANCE MONITORING**

Built-in voltage detection allows SmartWORKS™ LD to distinguish a disruption of service if a cable is damaged or disconnected. This feature is unique in the industry and only available on the LD series.

#### COMMON SMARTWORKSTM API FEATURES:

- Media Control CODECS
- Tone Detection / Generation
- CallerID/FSK/DTMF/MF Detection
- · Activity / Silence Detectors
- Switching (H.100 and MVIP)
- · Automatic Gain Control (AGC)
- Automatic Volume Control (AVC)
- Stereo Recording
- · Echo Cancelation
- Call Progress Monitoring (CPM)
- Full-duplex Channels
- Media Streaming
- · Live Monitoring
- Start/Stop Call Recording Triggers
- · Beep tone generation for passive mode

# SmartWORKS™ LD

| System Requirements   |  |
|---|--|
| Hardware Requirements   | Pentium 4/equivalent · 2 GHz, PCI motherboard or passive backplane with 3.3V power supply, PCI 2.2 bus (PCI express is also available with x1 connector)   |
| Operating Systems   | Windows2000 Professional/Server, WindowsXP Professional (SP3), Windows2003 server (32-bit/64-bit), Windows2008 server (32-bit/64-bit), Windows7 (32-bit/64-bit), Windows2012 Server (Call for variant details)   |
| Technical Specifications  | Max blades per system: 16 · Max ports per system: Up to 384, · Resource Sharing Bus H.100 (809, 1609, and 2409 only)   |
| Physical Characteristics  | Form Factor: Full PCI card (PCI express also available-full size only)   |
| Environmental Conditions  | Operating Temperature: OC to +50C · Storage Temperature: -20C to +85C · Humidity: 8% to 80% non-condensing · Storage humidity: 8% to 80% non-condensing  |
| Host Interface (PCI 2.2)  | Bus Compatibility: PCISIG 2.2/PCI-X/PCI-E1.1/x1.x4, x8, x16 and Gen 2.0 PCI Express slots Bus · Specifications: Rev. 2.2 · Bus Speed: 33/66/2500MHZ Bus Mode: 32 bit bus master/target (PCI express available-1x connector)  |
| Telephony Interface   |  |
| Telephony Interface   | Signal/Noise ratio: 35dB referenced to -15dBm - Idle channel noise: Less then 20dBrnc Crosstalk coupling: Less then -70 dB (0dBm, 1004Hz) Frequency response: 300Hz to 3400Hz +/-3dB Ring detection: 30Vrms (min), 16 to 68Hz · REN: < 0.5 · Echo return loss: 28 dB +/- 3dB @1400Hz   |
| Telephony Interface (Passive Mode)  | Trunk Type: Loop Start/Ground Start - Trunk Interface: High Impedance (Z) - AC Impedance: 18 kOhms Voltage Detection: Two software programmable thresholds — Range: -61V to + 61V, Accuracy +/- 2V   |
| Telephony Interface (Terminate Mode)  | Trunk Type: Loop Start - AC Impedance: Software Selectible (FCC, EU, China, Australia) Loop Detection: Off Hook: 8mA (max), LD809 · On Hook: 6mA (min), LD809 Off Hook: 11mA (max) LD1609, LD2409 · On Hook: 9mA (min) LD1609, LD2409  |
| Telephony Connectors  | LD409 · LD809 · LD809-eh: RJ-14 · LD809X · LD1609 · LD1609-eh, LD2409 · LD2409-eh: RJ-21x (no PCI Express in 409 mode  |
| Analog Jack/Ports   | Audio Connector · LD409: no H.100 4 ports · LD809 · LD809X · LD809-eh: 8 ports · LD1609 · LD1609-eh: 16 ports LD2409 · LD2409-eh: 24 ports   |
| Audio Signal  | Receive range: -68 dBm to $\pm$ 3 dBm · Input gain control: $\pm$ 24 to -50 dB · Silence Detection: API Programmable Transmit volume control: $\pm$ 24 to -50 dB to H.100  |
| Software  |  |
| SDK   | Ai-Logix SmartWORKS™ API   |
| Tone Detection  | DTMF digits: 0 - 9, *, #, A, B, C, D · MF Detection: R1 & R2 · R1 digits: Per Q.151  |
| Call Progress Monitoring (Terminate)  | Programmable tones: 20 · Bandpass filters: 10 · Filters per tone: 1, 2 or 3 · Cycles: 0 to 255 SIT tones: Yes, programmable frequencies and duration · Answering Machine Detect: Yes   |
| Voice Processing  | Caller ID: V.23 & Bell 202 · DTMF Detector: Primary & Secondary channel  |
| Echo Cancelation (Terminate)  | Echo Cancelation (Terminate) Input Dynamic Range: G.165 compliant · Double-talk detection: G.165 compliant End path delay: 8ms   |
| Tone Dialing (Terminate)  | DTMF digits: 0 – 9, *, #, A, B, C, D · Frequency variation: Less then 1 Hz   |
| Encoding & Decoding   | G.723.1, G.723.1, G.729A, GSM 6.10, Microsoft GSM, G.726, G.726, OKI, G.726, µ-law or A-law per G.711<br>8 bit linear PCM (signed & unsigned), 6 Khz 16 bit linear PCM (signed), 16 bit linear PCM (signed & unsigned)<br>Wave file formats: Microsoft GSM, Linear signed, 8 & 16-bit PCM<br>Digitization selection: Programmable per channel, independent for encode and decode |
| Power Requirements  |  |
| 4 or 8 Channel (PCI 2.2)<br>16 Channel (PCI 2.2)<br>24 Channel (PCI 2.2)<br>8 Channel (PCI Express)<br>16 Channel (PCI Express)<br>24 Channel (PCI Express) | + 3.3 VDC: 1.0 A, +5 VDC: n/a, -12 VDC: n/a, +12 VDC: 100 mA, Watts (Max): 4.5W<br>+ 3.3 VDC: 1.3 A, +5 VDC: n/a, -12 VDC: n/a, +12 VDC: 200 mA, Watts (Max): 6.7W<br>+ 3.3 VDC: 1.5 A, +5 VDC: n/a, -12 VDC: n/a, +12 VDC: 220 mA, Watts (Max): 7.6W<br>+ 3.3 VDC: 1.6 A (RJ-21 connector only)<br>+ 3.3 VDC: 2.1 A<br>+ 3.3 VDC: 2.3 A   |
| Certifications  |  |
| Safety  | EN60950<br>IEC60950 (third edition)<br>UL60950 · CAN · CSA-C22.2 No<br>60950-00 (third edition)  |
| Emissions   | EN55022<br>47 CFR FCC part 15<br>EN55024   |
| Order Information   |  |
| LD409<br>LD809<br>LD809X<br>LD1609<br>LD2409<br>LD809-EH<br>LD1609-EH   | 910-0801-001<br>910-0802-001<br>910-0808-001<br>910-0803-001<br>910-0804-001<br>910-0701-001<br>910-0701-002   |

#### **ABOUT AI-LOGIX**

Since 1991, Ai-Logix has designed boards used in interactive and passive telephony applications. With global support for all types of telephone and radio systems - analog, digital, and enterprise PBXs, Ai-Logix products have set a new world standard in telephony communications. A single API, combined with event driven reporting simplifies application development by providing one standard for all types of networks.

#### Ai-Logix USA

27 World's Fair Driver, Somerset, NJ 08873 Tel: +1-732-469-0880

#### Ai-Logix Asia

Room 403, Huai Hai China Tower, 885 Ren Min Road, Huangpu District, Shanghai, 200010 P.R.China

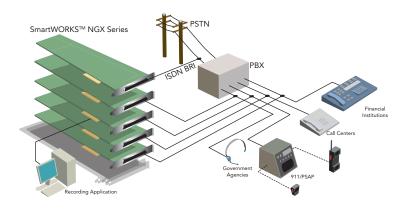
Tel: +86-21-5358-0108

### Website: www.ai-logix.com.cn

## SmartWORKS<sup>TM</sup> NGX Single Card Solution to Passively Record Proprietary PBX Extensions



- Multiple PBX Support
- Firmware Upgradeable to any PBX
- Wide Spectrum of Trigger Events
- Summation
- CODEC Support



### **NGX** Application Model

Applied Use: The SmartWORKS™ NGX is perfectly suited for information centers, financial trading centers or call centers where tapping behind a proprietary PBX is required.



The SmartWORKS™ NGX is an all-in-one resource for logging behind a PBX. Every key pressed, call taken, and telephone action performed by an agent is automatically decoded and sent to the recording application. A powerful set of features, combined with PBX integration, makes the NGX a true single slot solution for call logging application providers.

#### TAP ENVIRONMENT

The NGX is designed for tapping behind a proprietary PBX. Residing between the PBX and agent phones, the SmartWORKS™ NGX's high impedance receivers record both sides of a call without interrupting service. The NGX is available in 8, 16, and 24 port configurations. The SmartWORKS<sup>™</sup> API supports a total of 384 channels per system. As a result, the SmartWORKS™ NGX is ideal for low to high-density environments.

#### **EXTENSIVE PBX SUPPORT**

Designed with international deployment in mind, the SmartWORKS™ NGX taps 2-wire, 4-wire, BRI and full duplex PBX's. The list of PBXs that the NGX supports is constantly growing. Contact your Ai-Logix sales representative for more information.

#### WORLDWIDE ANALOG SUPPORT

The SmartWORKS  $^{\rm TM}$  LD supports passive call recording on ground start and loop start analog networks. It has line terminating capabilities for loop start environments. Features such as programmable voltage thresholds, voltage detection, and polarity reversal are managed through the common SmartWORKS™ API. As a result, the SmartWORKS™ LD easily adapts to variations found on analog systems throughout the world.

#### **BUILT-IN PERFORMANCE MONITORING**

The SmartWORKS™ API provides framer alarms and network statistics to pass easily into performance monitoring applications. Event driven framer alarms are generated with a loss of signal condition. Network statistics are available for both sides of the conversation, incoming and outgoing. Statistics such as synchronization errors, line amplitude, noise or clipping are available via a simple API function call.

#### COMMON SMARTWORKSTM API FEATURES:

- · Media Control CODECS
- · Tone Detection
- CallerID/FSK/DTMF/MF Detection
- · Activity / Silence Detectors
- Switching (H.100 and MVIP)
- Automatic Gain Control (AGC)
- Automatic Volume Control (AVC)
- Stereo Recording
- · Echo Cancelation
- Call Progress Monitoring (CPM)
- Full-duplex Channels
- · Media Streaming
- · Live Monitoring
- Start/Stop Call Recording Triggers

# SmartWORKS™ NGX

#### **S**PECIFICATIONS

| System Re  | equirements                  |  |                    |
|--|------------------------------|--|--------------------|
| Hardware Req   | uirements                    | Pentium 4/equivalent $\cdot$ 2 GHz, PCI motherboard or passive backplane with 3.3V power supply, PCI 2.2 by also available with x1 connector)  | us (PCI express is |
| Operating Syst   | tems                         | Windows2000 Professional/Server, WindowsXP Professional (SP3), Windows2003server (32-bit/64-bit) server (32-bit/64-bit), Windows2012 Server (Call for variant details)   | , Windows2008      |
| Technical Spec   | cifications                  | Max blades per system: 16 $\cdot$ Max ports per system: Up to 384, $\cdot$ Resource Sharing Bus H.100  |                    |
| Host Interface   |                              | Bus Compatibility: PCISIG 2.2/PCI-X/PCI-£1.1/x1,x4, x8, x16 and Gen 2.0 PCI Express slots Bus - Specifications: Rev. 2.2 · Bus Speed: 33/66/2500MHZ Bus Mode: 32 bit bus master/target (PCI express available-1x connector)  |                    |
| Environmental  | l Conditions                 | Form Factor: Full-size PCI or PCIe card · Operating Temperature: 0C to +60C · Boards Status: On-board LE Clocking: Master/Slave Storage Temperature: -20C to +85C · Humidity: 8% to 80% non-condensing Storage humidity: 8% to 80% non-condensing  | Ds                 |
| Telephony  | Interface                    |  |                    |
| Tap Interface  |                              | Insertion loss: <1dB · Isolation: Galvanic 500VDC +/-10%, 100VRMS 1 sec · Impedance: Soft-Switchable 1K0hms/1000hms External connector: RJ-21X 25 Pair female  |                    |
| Analog Jack  |                              | Audio Connector: 3-pin 0.1" ctr header · Output impedance: 3000hms · Input impedance: 33K0hms · Ret Mic bias: +5VDC @ 4,7K0hms · Input gain: +9dB · Output gain: 2.6dBm @ 3000hms · Full scale input: 37 Full scale output: 1.5 VRMS open circuit  |                    |
| PBX Interface  |                              | PBX Support: Software Configurable   |                    |
| Audio Signal   |                              | Receive range: -68 dBm to + 3 dBm · Input gain control: +24 to -50 dB · Silence Detection: Programmable  | e from API         |
| Transmit volun   | me control                   | +24 to -50 dB to MVIP/H.100 · Automatic Gain Control (AGC): Programmable from API Automatic Volume Control (AVC): Programmable from API  |                    |
| Software   |                              |  |                    |
| SDK  |                              | Ai-Logix SmartWORKS™ API   |                    |
| Activity Detect  | tion                         | Programmable from API · Frequency Response: 300 - 3400 Hz (+/- 3dB)  |                    |
| Encodiong & D  | Decoding                     | 5.3 Kb/sG.723.1 · 8 Kb/s:G.729A · 13 Kb/s:GSM 6.10, Microsoft GSM · 16 Kb/s:G.726<br>24 Kb/s:G.726, OKI · 32 Kb/s:G.726, OKI · 40 Kb/s:G.726 · 64 Kb/s:µ-law or A-law per G.711,<br>8 bit linear PCM (signed & unsigned) · 96 Kb/s:6 Kbz 16 bit linear PCM (signed)<br>128 Kb/s: 16 bit linear PCM (signed & unsigned) · Wave file formats: Microsoft GSM, Linear signed · 8 & | 16-bit PCM         |
| Digitization se  | election                     | Programmable per channel, independent for encode and decode  |                    |
| DTMF Tone De   | etection                     | DTMF digits: $0 \cdot 9$ , *, #, A, B, C, D · Dynamic range: -38 dBm to 0 dBm · Minimum tone detection: 40 ms / Interdigit timing: 40 ms min.  | /programmable      |
| Acceptable twi   | ist                          | Per LSSGR sec. 6, 8 dB forward, 4 dB reverse · Frequency variation: Accept all +/- 1.5%, reject all +/-2.5   | %                  |
| Talk off   |                              | Belicore TR-TSY-000762   |                    |
| D Channel Eve  | ents                         | The following types of D-channel events are decoded:   |                    |
| PBX Event (Co  | mmand Events)                | Generated by the PBX and passed to the phone as a command to perform some type of action.  |                    |
| Signaling  |                              | These events indicate a call progress tone (dial tone, ring tones), or audio changes   |                    |
| LEDs   |                              | These events correspond to light changes on the phone  |                    |
| Display  |                              | These events indicate that the LCD on the phone has been updated. These are usually related to the clo or messages displayed on the LCD.   | ck display,        |
| Phone Events   |                              | Generated by the phone indicating an action has been taken (i.e. button pressed).  |                    |
| Hook State   |                              | Off hook and on hook changes occur when the handset is removed or replaced   |                    |
| Button events  |                              | Indicate that a button on the phone was used. For example: digits pressed, speaker buttons etc.  |                    |
| Power Req  | quirements                   |  |                    |
| NGX (PCI 2.2 b<br>NGX (PCI 2.2 2<br>NGX (PCI expre<br>NGX (PCI expre | 24 channel)                  | + 3.3 VDC: 0.9 A · +5 VDC: 1.5 mA · -12 VDC: 25 mA · +12 VDC: 25 mA<br>+ 3.3 VDC: 1.6 A · +5 VDC: 1.5 mA · -12 VDC: 35 mA · +12 VDC: 35 mA<br>+ 3.3 VDC: 1.3 A<br>+ 3.3 VDC: 2.0 A   |                    |
| Certificatio   | ons                          |  |                    |
| Safety   |                              | EN60950 / IEC60950 (third edition) / UL60950 · CAN · CSA-C22.2 No / 60950-00 (third edition)   |                    |
| Emissions  |                              | EN55022 / 47 CFR FCC part 15 / EN55024   |                    |
| Order Infori   | mation                       |  |                    |
| NGX800   | 910-0314-001                 | NGX800-EH 910-0700-001   |                    |
| NGX1600  | 910-0314-002                 | NGX1600-EH 910-0700-002  |                    |
| NGX2400<br>MX80  | 910-0314-003<br>910-0315-001 | NGX2400-EH 910-0700-003<br>MX80A 910-1315-001  |                    |
|  |                              |  |                    |

#### **ABOUT AI-LOGIX**

Since 1991, Ai-Logix has designed boards used in interactive and passive telephony applications. With global support for all types of telephone and radio systems - analog, digital, and enterprise PBXs, Ai-Logix products have set a new world standard in telephony communications. A single API, combined with event driven reporting simplifies application development by providing one standard for all types of networks.

#### Ai-Logix USA

27 World's Fair Driver, Somerset, NJ 08873 Tel: +1-732-469-0880

#### Ai-Logix Asia

Room 403, Huai Hai China Tower, 885 Ren Min Road, Huangpu District, Shanghai, 200010 P.R.China

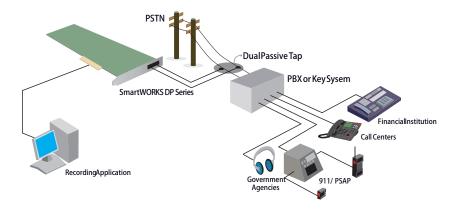
Tel: +86-21-5358-0108

### Website: www.ai-logix.com.cn

### SmartWORKS<sup>TM</sup> DP T1/E1 Passive Tap Card



- Software Switchable T1/E1 Interface
- ISDN Call State Monitoring
- True Dual Span Capabilities
- On-board DSP to Complete Voice Processing
- CODEC Support
- DPNSS, MFR2 (RAW), ABCD Signaling



Applied Use: With a proven field record, the SmartWORKS<sup>™</sup> DP has been successfully deployed in various international agencies such as banking, law enforcement, trading and customer support centers.

The SmartWORKS™ DP sets the standard for passive tapping of T1/E1 trunks in high-density environments. The SmartWORKS™ DP is a reliable tool used globally by many of the world's largest call logging application providers.

#### HIGH DENSITY PASSIVE TAP CAPABILITIES

Operating between a central office and PBX, the  $SmartWORKS^{\text{\tiny{TM}}}\ DP's\ high\ impedance\ receivers\ records$ both sides of a call without interrupting service. Each blade can process up to 60 channels, with a maximum of 512 channels per host. Service is never interrupted even if the SmartWORKS™ DP-equipped PC is shut down.

#### INTERNATIONAL PROTOCOL SUPPORT

The SmartWORKS™ DP supports common Channel Signaling (CAS), Non-Facility Associated Signaling (NFAS), DASS2 and any Q.931 based ISDN variant and RAW ABCD signaling. Trunk coding and framing is selected on a per framer basis. This allows a single blade to monitor two trunks, each with different settings.

#### **BUILT IN PERFORMANCE MONITORING**

Network conditions and call statistics are easily accessed via the SmartWORKS™ API. Event driven alarms are reported for loss of signal conditions or synchronization errors. Framer and call statistics are available through standard API function calls.

#### COMMON SMARTWORKSTM API FEATURES:

- · Media Control CODECS
- Tone Detection
- CallerID/FSK/DTMF/MF Detection
- · Activity / Silence Detectors
- Switching (H.100 and MVIP)
- Automatic Gain Control (AGC)
- Automatic Volume Control (AVC)
- · Stereo Recording
- · Echo Cancelation
- Call Progress Monitoring (CPM)
- Full-duplex Channels
- · Media Streaming
- · Live Monitoring
- · Start/Stop Call Recording Triggers



# SmartWORKS™ DP

#### **S**PECIFICATIONS

| SPECIFICATIONS                             |   |
|--|---|
| System Requirements                        |   |
| Hardware Requirements                      | Pentium 4/equivalent · 2 GHz, PCI motherboard or passive backplane with 3.3V power supply, PCI 2.2 bus (PCI express is also available with x1 connector)  |
| Operating Systems                          | Windows2000 Professional/Server, WindowsXP Professional (SP3), Windows2003server (32-bit/64-bit), Windows2008 server (32-bit/64-bit), Windows7 (32-bit/64-bit), Windows2012 Server (Call for variant details)   |
| Technical Specifications                   | Max blades per system: 16 $\cdot$ Max ports per system: Up to 512, $\cdot$ Resource Sharing Bus H.100   |
| Physical Characteristics                   | Form Factor: Full PCI card (PCI express also available-full size only)  |
| Environmental Conditions                   | Form Factor: Full-size PCI or PCIe card · Operating Temperature: OC to +60C · Boards Status: On-board LEDs Clocking: Master/Slave · Storage Temperature: -20C to +85C · Humidity: 8% to 80% non-condensing Storage humidity: 8% to 80% non-condensing   |
| Host Interface (PCI 2.2)                   | Bus Compatibility: PCISIG 2.2/PCI-X/PCI-E1.1/x1,x4,x8, x16 and Gen 2.0 PCI Express slots Bus -Specifications: Rev. 2.2 · Bus Speed: 33/66/2500MHZ Bus Mode: 32 bit bus master/target (PCI express available-1x connector)   |
| Telephony Interface                        |   |
| Trunk type                                 | T1/E1 · Trunk Interface Digital High Impedance (Z) · AC Impedance 1k Ohms · Input Impedance 1000 Ohm +/- 5%   |
| Maximum Tap Length                         | 100 feed feet ⋅ T1=30m of Cat 3 or better and E1=16m ⋅ Connectors Two RJ-45 connectors  |
| Signaling Protocol                         | ISDN, NFAS, CAS (Raw), DASS2 (£1 Only), DPNSS (£1 Only), MFR2 Brazil & China Call Control – All other countries RAW ABCD Signaling  |
| T1 Interface                               | Receive Clock Rate: 1.544 MHz +/-200ppm · Transmit Clock: Recovered RX clock or 50 ppm Input Level: LBO 0dB to -22dB · Framing: SF (D4), ESF · Line Coding: AMI, B8ZS Clock and Data Recovery: Complex with AF&T 1R62411 and Bellcore TA-TSY-000170 Loss of Signal Detection: ANSI T1.231 · Alarm Detection and Integration LOS, LOF, Yellow, and AIS per ANSI T1.231 |
| E1 Interface                               | Receive Clock Rate 2.048 +/- 175ppm · Transmit Clock: Recovered RX clock or 50 ppm · Input Level 3.2V down to 0.45 V Framing Basic G.704, CRC-4 · Line Coding: AMI, HDB3 · Loss of Signal Detectionper ITU-T G.775 · Alarm Detection and Integration: LOS, LOSMF, TS16, CRC, DPNSS, MFRZ (Raw)  |
| Audio Signal Receive range                 | -68 dBm to + 3 dBm · Input gain control: +24 to -50 dB · Silence Detection: Programmable from API   |
| Transmit volume control                    | +24 to -50 dB to MVIP/H.100 · Automatic Gain Control (AGC): Programmable from API<br>Automatic Volume Control (AVC): Programmable from API  |
| Software                                   |   |
| SDK  | Ai-Logix SmartWORKS™ API  |
| Activity Detection                         | Programmable from API · Frequency Response: 300 - 3400 Hz (+/- 3dB)   |
| DTMF Tone Detection                        | DTMF digits: $0 - 9$ , $*$ , $\#$ , $A$ , $B$ , $C$ , $D \cdot D$ ynamic range: -38 dBm to $0$ dBm $\cdot$ Minimum tone detection: $40$ ms $/$ programmable Interdigit timing: $40$ ms min.   |
| Acceptable twist                           | Per LSSGR sec. 6, 8 dB forward, 4 dB reverse $\cdot$ Frequency variation: Accept all +/- 1.5%, reject all +/-2.5% Noise tolerance: Per LSSGR sec. 6   |
| Talk off                                   | Bellcore TR-TSY-000762  |
| Encoding & Decoding                        | 5.3 Kb/s: G.723.1, 6.3 Kb/s: G.723.1, 8 Kb/s: G.729A, 13 Kb/s: GSM 6.10, Microsoft GSM, 16 Kb/s: G.726, 24 Kb/s: G.726, OKI, 32 Kb/s: G.726, OKI, 42 Kb/s: G.726, OKI, 42 Kb/s: G.726, 64 Kb/s: μ-law or A-law per G.711, 8 bit linear PCM (signed & unsigned) 96 Kb/s: 6 Kbz 16 bit linear PCM (signed), 128 Kb/s: 16 bit linear PCM (signed & unsigned)             |
| Wave file formats                          | Microsoft GSM, Linear signed 8 & 16-bit PCM   |
| Digitization selection                     | Programmable per channel, independent for encode and decode   |
| Power Requirements                         |   |
| DP3209<br>DP6409<br>DP3209-EH<br>DP6409-EH | +3.3 VDC 2.0A, +5 VDC 5mA, -12 VDC n/a, +12 VDC 20mA, Watts(MAX): 7W<br>+3.3 VDC 2.6A, +5 VDC 5mA, -12 VDC n/a, +12 VDC 20mA, Watts(MAX): 9W<br>+3.3 VDC 2.4A, +5 VDC 5mA, -12 VDC n/a, +12 VDC 20mA, Watts(MAX): 8.5W<br>+3.3 VDC 3.0A, +5 VDC 5mA, -12 VDC n/a, +12 VDC 20mA, Watts(MAX): 10.5W   |
| Certifications                             |   |
| Safety                                     | EN60950<br>IEC60950 (third edition)<br>UL60950 · CAN · CSA-C22.2 No<br>60950-00 (third edition)   |
| Emissions                                  | EN55022<br>47 CFR FCC part 15<br>EN55024  |
| Order Information                          |   |
| DP3209<br>DP6409                           | 910-0308-002<br>910-0324-001  |

#### **ABOUT AI-LOGIX**

Since 1991, Ai-Logix has designed boards used in interactive and passive telephony applications. With global support for all types of telephone and radio systems - analog, digital, and enterprise PBXs, Ai-Logix products have set a new world standard in telephony communications. A single API, combined with event driven reporting simplifies application development by providing one standard for all types of networks.

#### Ai-Logix USA

27 World's Fair Driver, Somerset, NJ 08873 Tel: +1-732-469-0880

#### Ai-Logix Asia

Room 403, Huai Hai China Tower, 885 Ren Min Road, Huangpu District, Shanghai, 200010 P.R.China

Tel: +86-21-5358-0108

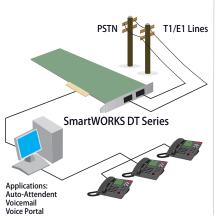
### Website: www.ai-logix.com.cn

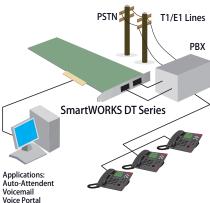
### SmartWORKS™ DT

### **Digital Terminate Card**



- Software Switchable T1/E1 Interface
- Auto-configures for all ISDN variants
- ANI and DNIS
- On-board DSP to complete voice processing
- CODEC Support





**DT Application Model** 

The **SmartWORKS™ DT** provides trunk termination and call control on digital T1/E1 networks. Call Progress Monitoring (CPM), DTMF detection, voice play/record, and barge-in features makes this blade an invaluable resource for interactive telephony applications.

#### **TERMINATE ENVIRONMENT**

The SmartWORKS™ DT connects directly to a Central Office or PBX providing line supervision to answer and generate inbound and outbound calls. Each blade processes up to 60 channels, with a maximum of 512 channels per system. Each channel has programmable volume control, tone generation, echo cancelation, and Call Progress Monitoring. Outbound dialing and call control is managed through the SmartWORKS™ API.

#### INTERNATIONAL PROTOCOL SUPPORT

The SmartWORKS™ DT supports Common Associated Signaling (CCS) with any Q.931 based ISDN variant and IRBS. Trunk coding and framing is selected on a per framer basis. This allows a single blade to control two trunks, each with different settings.

#### **BUILT IN PERFORMANCE MONITORING**

Network conditions and call statistics are available via the SmartWORKS™ API. Event driven alarms are reported for loss of signal conditions or synchronization errors. Framer and call statistics are available through standard API function calls.

#### COMMON SMARTWORKSTM API FEATURES:

- Media Control CODECS
- Tone Detection / Generation
- CallerID/FSK/DTMF/MF Detection
- · Activity / Silence Detectors
- Switching (H.100 and MVIP)
- Automatic Gain Control (AGC)
- Automatic Volume Control (AVC)
- Stereo Recording
- Echo Cancelation
- Call Progress Monitoring (CPM)
- Full-duplex Channels
- · Media Streaming
- Live Monitoring
- Start/Stop Call Recording Triggers



# SmartWORKS™ DT

#### SPECIFICATIONS

| SPECIFICATIONS                   |  |
|----------------------------------|--|
| System Requirements              |  |
| Hardware Requirements            | Pentium $4$ /equivalent - 2 GHz, PCI motherboard or passive backplane with 3.3V power supply, PCI 2.2 bus (PCI express is also available with x1 connector)  |
| Operating Systems                | Windows2000 Professional/Server, WindowsXP Professional (SP3), Windows2003server (32-bit/64-bit), Windows2008 serve (32-bit/64-bit), Windows7 (32-bit/64-bit), Windows2012 Server (Call for variant details)   |
| Technical Specifications         | Max blades per system: 16 · Max ports per system: Up to 512, · Resource Sharing Bus H.100  |
| Physical Characteristics         | Form Factor: Full PCI card (PCI express also available-full size only)   |
| Environmental Conditions         | Operating Temperature: OC to +50C · Storage Temperature: -20C to +85C · Humidity: 8% to 80% non-condensing · Storage humidity: 8% to 80% non-condensing  |
| Host Interface (PCI 2.2)         | Bus Compatibility: PCISIG 2.2/PCI-X/PCI-E1.1/ $x$ 1, $x$ 4, $x$ 8, $x$ 16 and Gen 2.0 PCI Express slots Bus - Specifications: Rev. 2.2 · Bus Speed: 33/66/2500MHZ Bus Mode: 32 bit bus master/target (PCI express available-1 $x$ connector)   |
| Telephony Interface              |  |
| Trunk Type                       | T1/E1 · Trunk Interface: Digital network interface · Connectors: RJ-45 connectors  |
| Signaling Protocol               | ISDN, Robbed Bit Signaling, E&M Immediate, E&M wink, FXS, FXO  |
| T1 Interface                     | Receive Clock Rate: 1.544 MHz +/-200ppm · Transmit Clock: Recovered RX clock or 50 ppm Input Level: LBO 0dB to -22dB · Framing: SF (D4), ESF · Line Coding: AMI, B8ZS Clock and Data Recovery: Complies with Af&T R62411 and Bellcore TA-TSY-00170 Loss of Signal Detection: ANSI T1.231 · Alarm Detection and Integration: LOS, LOF, Yellow, and AIS per ANSI T1.231  |
| E1 Interface                     | Receive Clock Rate: 2.048 +/- 175ppm · Transmit Clock: Recovered RX clock or 50 ppm Input Level: 3.2V down to 0.45 V Framing: Basic 6.704, CRC-4 · Line Coding: AMI, HDB3 Loss of Signal Detection: per ITU-T G.775 · Alarm Detection and Integration: LOS, LOSMF, TS16, CRC, and Yellow   |
| Audio Signal                     | Receive range: -68 dBm to + 3 dBm ·Input gain control: +24 to -50 dB · Silence Detection: Programmable from API<br>Transmit volume control: +24 to -50 dB · Automatic Gain Control (AGC) Programmable from API<br>Automatic Volume Control (AVC) Programmable from API · Activity Detection Programmable from API<br>Alert Tone Programmable · Frequency Response 300 - 3400 Hz (+/- 3dB)  |
| Software                         |  |
| SDK                              | Ai-Logix SmartWORKS™ API   |
| Call Progress Monitoring         | Number of programmable tones: 20 · Number of bandpass filters: 10 · Number of filters per tone: 1,2 or 3<br>Number of cycles: 0 to 255 · SIT tones: Yes, programmable frequencies and duration<br>Answering Machine Detection: Yes   |
| Encoding & Decoding              | 5.3 Kb/s: G.723.1 · 6.3 Kb/s: G.723.1 · 8 Kb/s: G.729A · 13 Kb/s: GSM 6.10, Microsoft: GSM · 16 Kb/s: G.726 24 Kb/s: G.726, OKI · 32 Kb/s: G.726, OKI · 40 Kb/s: G.726 · 64 Kb/s: µ-law or A-law per G.711 8 bit linear PCM (signed & unsigned) · 96 Kb/s: 6 Khz 16 bit linear PCM(signed)<br>128 Kb/s: 16 bit linear PCM (signed & unsigned)  |
| Wave file formats                | Microsoft GSM, Linear signed 8 & 16-bit PCM · Digitization selection: Programmable per channel,  |
| DTMF/MF Tone Detection           | DTMF digits: 0 - 9, *, #, A, B, C, D · MF R2 Digits 15 Digits Forward & Reverse per Q.441  Dynamic range: -38 dBm to 0 dBm · Minimum tone detection: 40 ms /programmable · Interdigit timing: 40 ms min.  Tone Dialing: Frequency variation less then 1 Hz Rate API Programmable  Acceptable twist: Per LSSGR sec. 6, 8 dB forward, 4 dB reverse  Frequency variation: Accept all +/ - 1.5%, reject all +/-2.5%  Noise tolerance: Per LSSGR sec. 6 · Talk off: Bellcore TR-TSY 000762  |
| Trigger Conditions               | Event Driven Caller ID, Min/Max silence, Min/Max activity  |
| Global Tone Generation           | Tone Type Single or dual frequency · Frequency range 300 Hz $-$ 3400 Hz · Frequency resolution 1 Hz Duration 1 ms $-$ 8191 ms programmable in 1 ms steps · Amplitude +3 dBm to $-$ 68 dBm · Duration API Programmable  |
| Voice Processing                 | Echo cancelation G.165 · Caller ID V.23 & Bell 202 · DTMF Detector Primary & Secondary channel MF Detection R1 & R2 PCI 2.2: +3.3 VDC: 2.8 A · +5 VDC: 5mA · -12 VDC: Not Required · +12 VDC: 20 mA · PCI express: +3.3 VDC: 3.2 A   |
| Power Requirements               |  |
| DT6409<br>DT3209-EH<br>DT6409-EH | +3.3 VDC 2.6A, +5 VDC 5mA, -12 VDC n/a, +12 VDC 20mA, Watts(MAX): 9W<br>+3.3 VDC 2.4A, +5 VDC 5mA, -12 VDC n/a, +12 VDC 20mA, Watts(MAX): 8.5W<br>+3.3 VDC 3.0A, +5 VDC 5mA, -12 VDC n/a, +12 VDC 20mA, Watts(MAX): 10.5W  |
| Certifications                   |  |
| Safety                           | EN60950<br>IEC60950 (third edition)<br>UL60950 · CAN · CSA-C22.2 No<br>60950-00 (third edition)  |
| Emissions                        | EN55022<br>47 CFR FCC part 15<br>EN55024   |
| Order Information                | and the second s |
| DT6409<br>DT3209-EH<br>DT6409-EH | 910-0323-002<br>910-0704-001<br>910-0704-002   |
|                                  |  |

#### **ABOUT AI-LOGIX**

Since 1991, Ai-Logix has designed boards used in interactive and passive telephony applications. With global support for all types of telephone and radio systems - analog, digital, and enterprise PBXs, Ai-Logix products have set a new world standard in telephony communications. A single API, combined with event driven reporting simplifies application development by providing one standard for all types of networks.

#### Ai-Logix USA

27 World's Fair Driver, Somerset, NJ 08873 Tel: +1-732-469-0880

#### Ai-Logix Asia

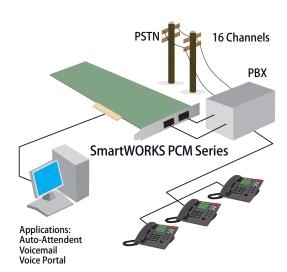
Room 403, Huai Hai China Tower, 885 Ren Min Road, Huangpu District, Shanghai, 200010 P.R.China

Tel: +86-21-5358-0108

### Website: www.ai-logix.com.cn

### SmartWORKS<sup>TM</sup> PCM PCM32 Passive/Terminate Card





**PCM Application Model** 



The SmartWORKS™ PCM series cards have been designed to combine the same features and capabilities of SmartWORKS cards with a PCM32 front end. This board has been designed to work with the PCM32 Megalink protocol.

#### **OPTICALLY ISOLATED**

The front end of the cards have been designed with a standard RS485 electrical interface that is optically isolated from the board.

#### PROGRAMMABLE TRUNK IMPEDANCE

An API has been included in the SmartWORKS API to control trunk impedance which is configured on a per trunk basis. Trunk impedance is switchable between Hi-Z and 120 Ohm.

#### PROGRAMMABLE IDLE CODING FORMAT

Software selectable idle coding format: µ-law,A-law (terminate setting only).

#### ON-BOARD DSP TO COMPLETE VOICE PROCESSING

Encoding capabilities, with a rich set of CODECS, reduces the need to purchase other hardware components.

#### **CODEC SUPPORT**

DECS, (including G.723.1, G.729A and MS GSM)

#### **PCM** INTERFACE

The electrical interface conforms to RS485 specifications. Each trunk processes up to 32 channels, with a maximum of 512 channels per system. The SmartWORKS PCM supports programmable trunk impedance, coding format, frame sync. and signal configuration through the SmartWORKS™

#### **BUILT IN PERFORMANCE MONITORING**

Event driven alarms are reported for loss of synchronization. This feature is enabled through the SmartWORKS API.

### COMMON SMARTWORKSTM API FEATURES:

- · Media Control CODECS
- Tone Detection / Generation
- CallerID/FSK/DTMF/MF Detection
- · Activity / Silence Detectors
- Switching (H.100 and MVIP)
- · Automatic Gain Control (AGC)
- Automatic Volume Control (AVC)
- · Stereo Recording with AGC
- · Echo Cancelation
- Call Progress Monitoring (CPM)
- · Full-duplex Channels
- · Media Streaming
- · Live Monitoring
- · Start/Stop Call Recording Triggers

### SmartWORKS™ PCM

#### **S**PECIFICATIONS

| System Requirements      |   |
|--------------------------|---|
| Hardware Requirements    | Pentium 4/equivalent $\cdot$ 2 GHz, PCI motherboard or passive backplane with 3.3V power supply, PCI 2.2 bus (PCI express is also available with x1 connector)  |
| Operating Systems        | Windows2000 Professional/Server, WindowsXP Professional (SP3), Windows2003server (32-bit/64-bit), Windows2008 server (32-bit/64-bit), Windows7 (32-bit/64-bit), Windows2012 Server (Call for variant details)   |
| Technical Specifications | Max blades per system: 16 · Max ports per system: Up to 512, · Resource Sharing Bus H.100   |
| Environmental Conditions | Operating Temperature: 0C to +50C · Storage Temperature: -20C to +85C · Humidity: 8% to 80% non-condensing Storage humidity: 8% to 80% non-condensing   |
| Host Interface (PCI 2.2) | Bus Compatibility: PCISIG 2.2/PCI-X/PCI-E1.1/x1,x4,x8, x16 and Gen 2.0 PCI Express slots Bus · Specifications: Rev. 2.2 · Bus Speed: 33/66/2500MHZ Bus Mode: 32 bit bus master/target (PCI express available-1x connector)  |
| Software                 |   |
| SDK                      | Ai-Logix SmartWORKS™ API  |
| Interface                | Input Data Rate: 2.048 Mbit/s · Output Data Rate: 2.048 Mbit/s · Frame Signal: 8 KHz square wave signal Alarm Detection and Integration: Loss of Synchronization · Input Impedance: Hi-Z / 120 Ohm (sign) Audio Signal: Receive range: -68 dBm to + 3 dBm · Input gain control: +24 to -50 dB Silence Detection: Programmable from API · Transmit volume control: +24 to -50 dB Automatic Gain Control (AGC): Programmable from API · Automatic Volume Control (AVC): Programmable from API · Automatic Volume Control (AVC): Programmable from API · Automatic Volume Control (ASC): Programmable from API · |
| Encoding & Decoding      | 5.3 Kb/s: G.723.1 · 6.3 Kb/s: G.723.1 · 8 Kb/s: G.729A · 13 Kb/s: GSM 6.10, Microsoft GSM · 16 Kb/s: G.726 24 Kb/s: G.726, OKI · 32 Kb/s: G.726, OKI · 40 Kb/s: G.726 64 Kb/s: µ-law or A-law per G.711, 8 bit linear PCM (signed & unsigned) · 96 Kb/s: 6 Khz 16 bit linear PCM(signed) 128 Kb/s: 16 bit linear PCM (signed & unsigned) Wave file formats: Microsoft GSM, Linear signed, 8 & 16-bit PCM Digitization selection: Programmable per channel, independent for encode and decode  |
| DTMF/MF Tone Detection   | DTMF digits: 0 - 9, *, #, A, B, C, D · MF R2 Digits: 15 Digits Forward & Reverse per Q.441 · Dynamic range: -38 dBm to 0 dBm Minimum tone detection: 40 ms /programmable · Interdigit timing: 40 ms min Acceptable twist: Per LSSGR sec. 6, 8 dB forward, 4 dB reverse · Frequency variation: Accept all +/- 1.5%, reject all +/-2.5% Noise tolerance: Per LSSGR sec. 6 · Talk off: Belicore TR-TSY 000762  |
| Trigger Conditions       | Event Driven, Caller ID, Min/Max silence · Min/Max activity   |
| Global Tone Generation   | Tone Type: Single or dual frequency - Frequency range: 300 Hz - 3400 Hz - Frequency resolution: 1 Hz Duration: 1 ms - 8191 ms programmable in 1 ms steps - Amplitude: +3 dBm to -68 dBm - Duration: API Programmable  |
| Voice Processing         | Echo cancelation: G.165 · DTMF Detector: Primary & Secondary channel · MF Detection: R1 & R2  |
| Power Requirements       |   |
| PCM6409<br>PCM6409-EH    | 2.6A 5mA n/a 20mA 9W<br>3.0A 5mA n/a 20mA 10.5W   |
| Certifications           |   |
| Safety                   | EN60950<br>IEC60950 (third edition)<br>UL60950 · CAN · CSA-C22.2 No<br>60950-00 (third edition)   |
| Emissions                | EN55022<br>47 CFR FCC part 15<br>EN55024  |
| Order Information        |   |
| PCM6409<br>PCM6409-EH    | 910-0329-001<br>910-0702-001  |

#### **ABOUT AI-LOGIX**

Since 1991, Ai-Logix has designed boards used in interactive and passive telephony applications. With global support for all types of telephone and radio systems - analog, digital, and enterprise PBXs, Ai-Logix products have set a new world standard in telephony communications. A single API, combined with event driven reporting simplifies application development by providing one standard for all types of networks.

#### Ai-Logix USA

27 World's Fair Driver, Somerset, NJ 08873 Tel: +1-732-469-0880

#### Ai-Logix Asia

Room 403, Huai Hai China Tower, 885 Ren Min Road, Huangpu District, Shanghai, 200010 P.R.China

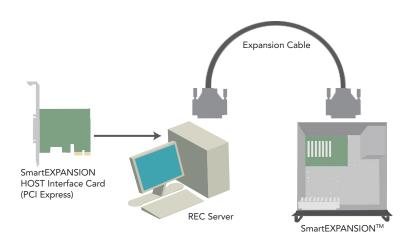
Tel: +86-21-5358-0108

### Website: www.ai-logix.com.cn



## SmartEXPANSION<sup>TM</sup> PCI Expansion solution of standard PC/Server





SmartEXPANSION<sup>™</sup> Application Model

Simply need more full size PCI slots or storage space whenyou build your logging solution? You can install practically any  $SmartWORKS^{\text{TM}} \ card \ into \ the \ \textbf{SmartEXPANSION}^{\text{TM}} \ System$ and connect it to your standard server through SmartEXPAN-SION™ host cards. The SmartEXPANSION™ 7 Slot PCI Expansion System is a 4U, rack mountable chassis that allows you to plug-in up to seven PCI cards.

#### INCREASE I/O CAPABILITY

There are numerous performance and functionality hungry professionals that simply need more PCI slots than a typical server provides. Even with the introduction of more robust desktop computers and servers, increased slot capability is still required. If you have logging application that requires the use of several PCI cards, increase the number of PCI slots in your system with a SmartEXPANSION™ PCI Expansion System.

#### FLEXIBLE SYSTEM

The use of computer specific host cards makes using your PCI cards and vital data as simple as "Plug & Play" because all you need to do is to connect the  $SmartEXPANSION^{\mathsf{TM}}$  PCIExpansion System to the host card for your computer and turn

#### FAMILIARITY BREEDS SUCCESS

Setting up your PCI cards and data in one chassis provides you an opportunity to use a consistent hardware configuration - regardless of what type of computer is available. Being able to "hit the ground running" is vital to every successful venture. Being able to use "the same PCI cards," regardless of location also reduces project risks.

#### SMARTEXPANSION<sup>TM</sup> FEATURES:

- PClexpress (Host) to PCI(Expansion)
- Easy Plug and Play installation up to 7 SmartWORKS PCI boards
- PCI Express host card provides easy connection to servers
- Includes 1-meter expansion cable
- PCI backplane (32-bit)
- 450W Power Supply, optional 400W Hot-Swappable Redundant Power Supply
- · Dedicated fan for cooling PCI cards
- · PCI card hold down mechanism prevents cards from being dislodged during transportation



### SmartEXPANSION™

#### **SPECIFICATIONS**

| System Requirements                              |  |
|--|--|
| Backplane  | 7 PCI slots (32-bit/33Mhz)<br>Supports full or half-length SmartWORKS™ PCI cards   |
| OperatingEnvironment                             | 0° to 50° C Operating Temperature<br>-20° to 60° C Storage Temperature<br>5% to 85% Relative Humidity, Non-condensing                    |
| Operating Systems                                | Windows Vista/XP/2000/Server 2003/Server 2008  |
| Product Specs and Info                           |  |
| PCI Local Bus Specification                      | Revision 2.2   |
| PCI Bridge Architecture Spec                     | Revision 1.2   |
| Enclosure  | 19" Rack-mount Standard  |
| MTBF   | 53,000 hours   |
| Standard Cable                                   | 1-meter PCI expansion cable  |
| Regulatory Compliance                            | FCC Class A Verified<br>CE Certified   |
| Interconnect Bandwidth                           | 132 MB/sec (Theoretical Max of PCI 32/33)  |
| Dimensions                                       | (4U) 482 W x 177 H X 440 D (mm)  |
| Weight   | 11.2 kg  |
| Cooling  | One 85CFM/12cm fan and one fan in power supply   |
| Construction                                     | All Steel Chassis  |
| Warranty   | 1 Year Return to Factory   |
| Power Requirements                               |  |
| Host Connection and Power Consumtion             | Universal PCI 32/33: 0.63W max; 5V @ 0.125A<br>Low Profile PCI (64/33): 0.86Wmax; 3.3V@0.25A<br>x1 PCI Express®: 0.69W max; 3.3V @ 0.21A |
| Chassis Power Supply<br>(Design for SmartWORKS™) | 450W Power Supply (ATX12V 1.3)     DC Output: 300Watts Max     +12V 18A maximum  |

- 450W POWER SUpply (AIXT2V 1.3 DC Output: 300Watts Max +12V 18A maximum +5V 26A maximum +3.3V 27A maximum -1.2V 0.8A maximum +5VSB 2.0A maximum +6VSB 2.0A maximum +400W redundant (Optional)
- ¥ 40

### Order Information

SmartEXPANSION Chassis 910-9910-001
SmartEXPANSION Chassis (Redundant Power) 910-9910-003

#### **ABOUT AI-LOGIX**

Since 1991, Ai-Logix has designed boards used in interactive and passive telephony applications. With global support for all types of telephone and radio systems - analog, digital, and enterprise PBXs, Ai-Logix products have set a new world standard in telephony communications. A single API, combined with event driven reporting simplifies application development by providing one standard for all types of networks.

#### Ai-Logix USA

27 World's Fair Driver, Somerset, NJ 08873
 Tel: +1-732-469-0880

#### Ai-Logix Asia

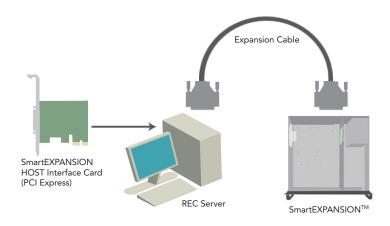
Room 403, Huai Hai China Tower, 885 Ren
 Min Road, Huangpu District, Shanghai,
 200010 P.R.China

Tel: +86-21-5358-0108

### Website: www.ai-logix.com.cn

## SmartEXPANSION<sup>TM</sup> PCI Expansion solution of standard PC/Server





SmartEXPANSION<sup>™</sup> Application Model

Simply need more full size PCI slots or storage space whenyou build your logging solution? You can install practically any  $SmartWORKS^{\text{TM}} \ card \ into \ the \ \textbf{SmartEXPANSION}^{\text{TM}} \ System$ and connect it to your standard server through SmartEXPAN-SION™ host cards. The SmartEXPANSION™ 3 Slot PCI Expansion System is a 2U, rack mountable chassis that allows you to plug-in up to seven PCI cards.

#### INCREASE I/O CAPABILITY

There are numerous performance and functionality hungry professionals that simply need more PCI slots than a typical server provides. Even with the introduction of more robust desktop computers and servers, increased slot capability is still required. If you have logging application that requires the use of several PCI cards, increase the number of PCI slots in your system with a SmartEXPANSION™ PCI Expansion System.

#### FLEXIBLE SYSTEM

The use of computer specific host cards makes using your PCI cards and vital data as simple as "Plug & Play" because all you need to do is to connect the  $SmartEXPANSION^{\mathsf{TM}}$  PCIExpansion System to the host card for your computer and turn

#### FAMILIARITY BREEDS SUCCESS

Setting up your PCI cards and data in one chassis provides you an opportunity to use a consistent hardware configuration - regardless of what type of computer is available. Being able to "hit the ground running" is vital to every successful venture. Being able to use "the same PCI cards," regardless of location also reduces project risks.

#### SMARTEXPANSION<sup>TM</sup> FEATURES:

- PClexpress (Host) to PCI(Expansion)
- Easy Plug and Play installation up to 3 SmartWORKS PCI boards
- PCI Express host card provides easy connection to servers
- Includes 1-meter expansion cable
- PCI backplane (32-bit)
- 300W Power Supply
- · Dedicated fan for cooling PCI cards
- PCI card hold down mechanism prevents cards from being dislodged during transportation



### SmartEXPANSION™

#### **S**PECIFICATIONS

| System Requirements                              |  |
|--|--|
| Backplane  | 3 PCI slots (32-bit/33Mhz)<br>Supports full or half-length SmartW0RKS™ PCI cards   |
| OperatingEnvironment                             | 0° to 50° C Operating Temperature<br>-20° to 60° C Storage Temperature<br>5% to 85% Relative Humidity, Non-condensing                    |
| Operating Systems                                | Windows Vista/XP/2000/7/Server 2003/Server 2012  |
| Product Specs and Info                           |  |
| PCI Local Bus Specification                      | Revision 2.2   |
| PCI Bridge Architecture Spec                     | Revision 1.2   |
| MTBF   | 53,000 hours   |
| Standard Cable                                   | 1-meter PCI expansion cable  |
| Regulatory Compliance                            | FCC Class A Verified<br>CE Certified   |
| Interconnect Bandwidth                           | 132 MB/sec (Theoretical Max of PCI 32/33)  |
| Dimensions                                       | (2U) 480 W x 88 H x 475 D (mm)   |
| Weight   | 7kg  |
| Cooling  | One 85CFM/12cm fan and one fan in power supply   |
| Construction                                     | All Steel Chassis  |
| Warranty   | 1 Year Return to Factory   |
| Power Requirements                               |  |
| Host Connection and Power Consumtion             | Universal PCI 32/33: 0.63W max; 5V @ 0.125A<br>Low Profile PCI (64/33): 0.86Wmax; 3.3V@0.25A<br>x1 PCI Express®: 0.69W max; 3.3V @ 0.21A |
| Chassis Power Supply<br>(Design for SmartWORKS™) | 300W Power Supply DC Output: 285Watts Max +12V 11A maximum +5V 18A maximum +3.3V 14A maximum -12V 0.3A maximum +5VSB 2.5A maximum        |
| Order Information                                |  |
| SmartEXPANSION Chassis                           | 910-9910-002   |

#### **ABOUT AI-LOGIX**

Since 1991, Ai-Logix has designed boards used in interactive and passive telephony applications. With global support for all types of telephone and radio systems - analog, digital, and enterprise PBXs, Ai-Logix products have set a new world standard in telephony communications. A single API, combined with event driven reporting simplifies application development by providing one standard for all types of networks.

#### Ai-Logix USA

27 World's Fair Driver, Somerset, NJ 08873 Tel: +1-732-469-0880

#### Ai-Logix Asia

Room 403, Huai Hai China Tower, 885 Ren Min Road, Huangpu District, Shanghai, 200010 P.R.China

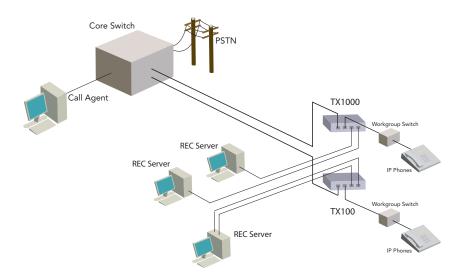
Tel: +86-21-5358-0108

### Website: www.ai-logix.com.cn

### SmartWORKS<sup>TM</sup> TX100/TX1000 For Use With IPX/HPX



- Not require a Mac/IP address
- Auto-Negotiation
- Dual Power Supply



TX100/TX1000 Application Model



The TX100 & TX1000 provides access to a gigabit network with connections to 10/100M (TX1000: support 1000M) monitoring equipment such as a SmartWORKS™ IPX or HPX. It can be placed anywhere in the configuration between two network devices.

TX100: The traffic from the access point is amplified and balanced for connection to network monitoring equipment. Upstream and downstream traffic are separated for improved application flexibility.

TX1000: Advanced switching capabilities allows for filtering not available on other Gigabit tapping products.

#### MIRROR PORT OUTPUT

Upstream and downstream traffic can be maintained as separate streams or aggregated to a single output port.

#### FAIL OVER TECHNOLOGY

Relay capabilities will not break the Power Over Ethernet (PoE)circuit of the monitored line even in the event of power loss to the TX1000.PoE support means that endpoints will not lose power supply on PoE enabled networks.

#### RELAY TECHNOLOGY

Relay capabilities will not break the Power Over Ethernet (PoE)circuit of the monitored line even in the event of power loss to the TX1000.PoE support means that endpoints will not lose power supply on PoE enabled networks.

#### **NETWORK TRANSPARENT**

The TX100/TX1000 does not require a MAC or IP Address, therefore; will not be visible to your customer's equipment.

### **TX100** FEATURES

- · Provides 2 active connections to network monitoring equipment
- · Separate connections for monitoring upstream and downstream traffic
- Passive access point to 10/100BaseT network devices and traffic
- Network transparent, this device does not require a Mac/IP address
- Compatible with all major manufacturer's network equipment
- Redundant Power Supply (optional)

#### **TX1000** FEATURES

- VLAN Filtering Support on Mirror ports
- · Power Over Ethernet (PoE) relay
- 10/100/1000 network interfaces
- Redundant Power Supply (optional)
- Network Transparent
- Full-Duplex Monitoring
- · Auto-Negotiation
- Rack Mountable (optional)
- VLAN Configurable
- · Power Over Ethernet (PoE) relay

### SmartWORKS™ TX100/TX1000

#### **S**PECIFICATIONS

| Physical Requirement | s   |
|----------------------|---|
| Dimensions           | 3.2cm H x 14.1cm W x 13.3cm D                       |
| Form Factor          | Rack mounted (optional 3 card rack mount available) |
| Power Supply         | Dual 12VDC/200mA                                    |

#### LEDs

(1) power indicator
(2) traffic activity indicators

#### Connectors

Network Ports two 10/100 RJ45 Tap Out Ports two 10/100/1000 RJ45 specifications IEEE 802.3 compliant shielded 8-pin

#### Cabling

CAT 5 (straighthrough)

| Safety And Certifications (Pending) |   |
|-------------------------------------|---|
| Safety                              | IEC60950-1 (pending)  |
| EMI                                 | EN55022:1994 + A1:95 + A2:97, EN55024:1998 + A1:01 + A2:03 and FCC CFR 47 part 15 subpart B: 2005 |
| Order Infomation                    |   |
| TX100                               | 910-0331-002  |
| TX1000                              | 910.0331.018  |

#### **ABOUT AI-LOGIX**

Since 1991, Ai-Logix has designed boards used in interactive and passive telephony applications. With global support for all types of telephone and radio systems - analog, digital, and enterprise PBXs, Ai-Logix products have set a new world standard in telephony communications. A single API, combined with event driven reporting simplifies application development by providing one standard for all types of networks.

#### Ai-Logix USA

27 World's Fair Driver, Somerset, NJ 08873 Tel: +1-732-469-0880

#### Ai-Logix Asia

Room 403, Huai Hai China Tower, 885 Ren Min Road, Huangpu District, Shanghai, 200010 P.R.China

Tel: +86-21-5358-0108

### Website: www.ai-logix.com.cn



### SmartWORKS<sup>TM</sup> MICBOX Resistive Tap Splitter



Omni-Direction Microphone Omni-Direction Microphone Power Supply for Microphone Max 24 Mic Recording Application

The **SmartWORKS™ MIC BOX** moves away from traditional telephone call recording to capture live conversations. By utilizing our new microphone capture technology, businesses can now record any transaction necessary, whether for verification or dispute resolution. Using sensitive, directional microphones combined with our industry leading SmarWORKS<sup>™</sup> blade technology, a live conversation recording system is now just as easy to deploy as a standard telephone recording application.

#### **BUSINESS USE CASES**

There are many uses for SmartWORKS™ LIVE Recording. Any place where a transaction may occur is an ideal spot to deploy a SmartWORKS™ MIC BOX. Negotiation rooms, Bank Tellers, Loan Closings, Home Closings, Interviews, Dispute Conferences and Court Rooms are only a sample of where the SmartWORKS™ MIC BOX can be deployed.

#### RECORDING USING LD

VOX Trigger: Using the voice activity detectors of the Smart- $\mathsf{WORKS}^{\mathsf{TM}} \ \mathsf{LD} \ \mathsf{Board} \ (\mathsf{requires} \ \mathsf{application}), \ \mathsf{conversations}$ can be automatically recorded.

Voltage Trigger: Using the voltage detectors of the Smart-WORKS™ LD Board (requires application), conversations can be automatically recorded when the manual button is pressed.

### EXTERNAL POWER SUPPLY

Drive multiple microphones with a single power supply, significantly simplifying the installation process.

#### SMARTWORKS<sup>TM</sup> MICBOX FEATURES

- · High Sensitivity Microphone
- . Built-in High Pass Filter
- · LED voice activity indicator
- Manual Button to Trigger Recording (Optional)
- External Remote Trigger (Optional)
- External Microphone (Optional)
- 1 Power Supply for 24 Microphones

**MICBOX Application Model** 



### SmartWORKS™ MICBOX

#### **S**PECIFICATIONS

| Power  |  |
|--|--|
| Power Requirement                                  | DC 15V~24V (External Power Adaptor connected to RJ11 Breakout box) |
| Current Consumption                                | 4mA  |
| Specifications                                     |  |
| Dimension  | 50mm(L) x 35mm(W) x 20mm(H)  |
| Operation Temperature                              | -20~70 C   |
| Amplifier Fidelity                                 | 0.1%   |
| Manual Trigger Switch                              | 10V DC Normal State / Push button Momentary 24V DC 800ms           |
| Microphone Type                                    | Omni-direction Condenser   |
| External Microphone                                | Audio Jack 3.5 mm (Internal Microphone disabled when connected)    |
| Remote Trigger Switch                              | Audio Jack 2.5mm   |
| Telephony  |  |
| Frequency Response                                 | 600Hz ~ 3400Hz +/- 3db   |
| Signal /Noise ratio                                | 50db   |
| Output Impedance                                   | 50ohm  |
| Connections  | RJ11 Connector (2wires)  |
| Low Frequency Elimination                          | -40db (50Hz or 60Hz)   |
| Sensitivity  | -42db  |
| Cable Lenth  |  |
| Maximum length of RJ11 connector                   | 750 meters   |
| Emissions  | EN55022<br>47 CFR FCC part 15<br>EN55024                           |
| Order Information                                  |  |
| Microphone<br>RJ11 Breakout Box with power adapter | 910-0800-001<br>910-0800-002                                       |

#### **ABOUT AI-LOGIX**

Since 1991, Ai-Logix has designed boards used in interactive and passive telephony applications. With global support for all types of telephone and radio systems - analog, digital, and enterprise PBXs, Ai-Logix products have set a new world standard in telephony communications. A single API, combined with event driven reporting simplifies application development by providing one standard for all types of networks.

#### Ai-Logix USA

27 World's Fair Driver, Somerset, NJ 08873 Tel: +1-732-469-0880

#### Ai-Logix Asia

Room 403, Huai Hai China Tower, 885 Ren Min Road, Huangpu District, Shanghai, 200010 P.R.China

Tel: +86-21-5358-0108

### Website: www.ai-logix.com.cn

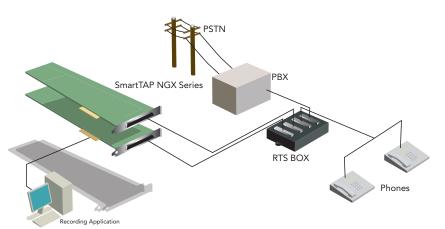
# SmartWORKS<sup>TM</sup> RTSBOX Voice Aquisition Device



The RTS BOX is a tap-point product designed for use with the SmartWORKS™ NGX. Using the RTS BOX with two NGX2400 blades provides a 24-port solution for call recording applications.

The RTS Box is required when tapping Avaya Index, Mitel SX200/SX2000 and the Siemens Rolm 9751. The unique design supports all 3 PBXs with one assembly. The RJ21x Amp connectors provide reliable connections to the NGX, PBX, and phones by treating the PBX as a 4-wire supporting half the channels.

- Provides both voice and D-channel data for:
- · Avaya INDeX
- · Mitel SX200/SX2000
- · Siemens Rolm 9751
- Breaks out full-duplex signal into 2 half-duplex signals
- Passive device No power supply required



### **SPECIFICATIONS**

Order Information

RTSBOX

910-2013-001

**RTSBOX Application Model** 









© 2013 · Ai-Logix