

SmartWORKS™ Product **Many Products, One Powerful API**

- SmartWORKS PLUS™ Support JAVA development
- Common native API across entire product line
- All SmartWORKS™ Products have a 1:1 ratio for DSP voice resource channels to external ports
- Selectable CODECS per channel
- Caller ID/FSK/DTMF/MF
- Advanced SDK & JAVA
- Operating Systems Support
 - Windows2000 Professional/Server
 - WindowsXP Professional (SP3)
 - Windows7 (32-bit/64-bit)
 - Windows2003 server (32-bit/64-bit)
 - Windows2008 server (32-bit/64-bit)
 - Windows2012 Server
- Full duplex for simultaneous record and play
- Stereo recording – record far and near end of conversations separately
- Supports industry leading CODECS, including G.729a/G.723

SMARTWORKS

CALL RECORDING PRODUCT

Ai-Logix offers our customers and partners a wide range of Call Recording Products. With over 22 years' experience in Call Recording, Ai-Logix is at the forefront of technology and provides our customers and partners everything from Enabling Technology to a Recording Middleware. Our Recording Products are deployed in major Enterprise Customers and by the leading Call Recording and Analytics companies throughout the world.

CALL RECORDING MIDDLEWARE

Software toolkit for Java developer to build call recording solution.

IP PASSIVE RECORDING

IP trunk, IP extension include Avaya Cisco Alcatel-Lucent NEC Siemens and other IP-PBX.

IP TERMINATE RECORDING

SIP terminate, Avaya AES terminate and terminate recording of other IP-PBX.

TDM PASSIVE RECORDING

Analog Trunk, Analog extension, BRI Trunk, BRI extension, Digital extension, E1/T1 trunk, PCM32.

TDM TERMINATE RECORDING

Analog Terminate, E1/T1 Terminate, PCM32 Terminate.

SmartWORKS™ Call Recording Product Family

Middleware	Analog POTS <i>Universal</i>	Digital Extension <i>Passive</i>	Digital Trunk <i>Passive</i>	Digital Trunk <i>Terminate</i>	IP PBX <i>Call Recording</i>	Accessories	SmartWORKS SDK
SmartWORKS PLUS	LD409	NGX800	DP3209	DT6409	IPX-C + HPXMedia	RTS BOX	SmartWORKS API
SmartDEMO	LD809	NGX1600	DP6409	PCM6409	IPX-EX + HPXMedia	TX100	SmartView
	LD809X	NGX2400	PCM6409	DT3209-eh	HPX + HPXMedia	TX1000	
	LD1609	MX80	DP3209-eh	DT6409-eh		SmartEXPANSION	
	LD2409	NGX800-eh	DP6409-eh	PCM6409-eh		MICBOX	
	LD809-eh	NGX1600-eh	PCM6409-eh				
	LD1609-eh	NGX2400-eh					
	LD2409-eh	MX80A					

Legend

Software

PCI Express Slot

Universal PCI Slot