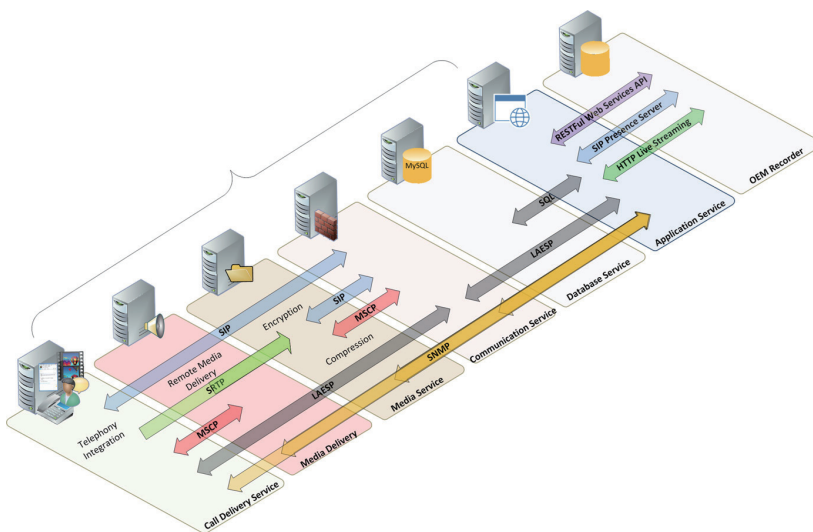


## SmartWORKS PLUS™ Recording Made Simple



- RESTful web services API to control recorder functions
- SIP Presence for recording status
- HTTP Streaming for Live Call Monitoring
- All-In-One or Distributable solution support
- 300 Concurrent Recording sessions per instance with scalability to N number of instances
- Pause / Resume recording for PCI compliance
- Record on Demand for user initiated recording
- Remote branch survivability with buffering technology
- Granular security profiles with LDAP integration
- Audit Trail monitoring
- AES 128bit encryption
- Audio File Compression
- Support for industry-leading telephony systems such as Microsoft LYNC, Cisco, Avaya, ShoreTel, SIP and many others

**SmartWORKS PLUS™** recording engine enables Call Recording solution providers to focus on the Analytics and less on continuous investment in Telephony due to new PBX platforms or upgrades. SmartWORKS PLUS™ normalizes all telephony integrations into one common interface eliminating the need for continual development and the easy migration to new PBX platforms.

### RESTful Web Services API

Using the RESTful API allows for a platform and language independent standards based integration to the SmartWORKS Plus™ recording engine offering unprecedented flexibility and future proof investment protection.

### SIP PRESENCE SERVER

SmartWORKS Plus™ SIP Presence server enables a 3rd party application to be call aware via SIP based messaging. The application using SIP will register to receive messages for a specific user or device. Combined with the RESTful API, the application could start/stop recording, live monitor or simply know recording has started.

### HTTP LIVE STREAMING

SmartWORKS Plus™ live streaming enables near real-time ability to listen to a call via the client browser from their PC, Tablet or Smartphone.

### SECURITY ROLES AND PERMISSIONS

Using the RESTful API HTTP Authentication is required to access the SmartWORKS Plus™ engine. Depending upon the user credentials used to access the SmartWORKS Plus™ engine, the OEM application will have access to all user calls or specific users.

### DISTRIBUTABLE SOLUTION WITH CENTRALIZED MANAGEMENT

For branch office recording, SmartWORKS Plus™ allows you to install a subset of the recording engine at the remote location to capture calls while managing any number of SmartWORKS Plus™ systems from a central site. In the event of a network failure, SmartWORKS Plus™ will continue to record and buffer all local calls until the network is restored completing the survivability story.

### TDM AND IP INTEGRATIONS AT THE SAME TIME

SmartWORKS Plus™ supports the integration between both IP & TDM simultaneously including Microsoft LYNC. This unique capability provides customers with a future proof call recording solution, which enables a migration path to their future telephony environment. Integrating with many popular IP Phone Systems, including those of Microsoft LYNC, Cisco and Avaya. Ai-Logix' SmartWORKS Plus™ has the largest library of telephony integrations with support for over 100 PBX systems.

# Ai-Logix Enabling Technology Products

## SmartWORKS PLUS™

### SPECIFICATIONS

#### Key Features

RESTful Web Services API  
SIP Presence – Active Call Notification  
HTTP Live Streaming  
IP, TDM, and blended environments  
Granular security profiles with optional integration to LDAP

#### Recording Modes

Full Time Recording  
Record on Demand  
Pause / Resume Recording

#### Security

Sarbanes-Oxley Compliant  
PCI Compliance (GA)  
HIPPA / MIPPA Compliance  
Media File Encryption  
Audit Trail

#### Storage

Local or Remote storage NAS / SAN  
File Compression Optional

#### Platforms

Windows 7, 2008 & 2012 64bit

#### Scalability

Up to 300 simultaneous recordings per server

#### Telephony Integrations

Microsoft Lync 2010/2013, Avaya, Cisco, Ericsson, Siemens, NEC, Mitel, Nortel, Panasonic, SIP and more...

### ABOUT AI-LOGIX

Since 1991, Ai-Logix has designed boards used in interactive and passive telephony applications. With global support for all types of telephone and radio systems - analog, digital, and enterprise PBXs, Ai-Logix products have set a new world standard in telephony communications. A single API, combined with event driven reporting simplifies application development by providing one standard for all types of networks.

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